

Quality Systems Specialist for Metroselskabet

*Do you want to play a central role in shaping Metroselskabet's future way of working and help deliver future-proof transportation solutions? Do you want to work in a high-impact, cross-organizational business project and **deliver a next-generation Quality Management System** in Metroselskabet?*

In response to the increasing complexity of our business, regulatory demands, and digital workflows, the strategic initiative of delivering a next-generation Quality Management system aims to redefine how we manage processes and quality across the organization. The outcome will be a new, digitalized system and way of working that is intuitive, scalable, compliant, and aligned with both current and future business needs.

Key responsibilities

- Co-lead the development and implementation of Metroselskabet's new Quality Management System in close collaboration with the Digital Project Manager
- Act as Quality Subject Matter Expert, ensuring the new system meets internal business-critical needs and external regulatory standards
- Drive the transition from the current quality management system to the defined future state, ensuring smooth adoption across the organization
- Design and define future-proof processes that are adaptable to increasing project operation and maintenance complexity and regulatory requirements
- Collaborate with stakeholders across units to ensure the system is integrated, user-friendly, and supports modern workflows
- Facilitate workshops, gap analyses, and stakeholder alignment activities to capture business needs and translate them into scalable processes
- Ensure system compliance with applicable laws, standards (e.g., ISO), and internal governance frameworks
- Safeguard the long-term viability of key business functions through robust quality assurance frameworks and digital support
- Contribute to change management and communication strategies to support successful implementation and adoption

About you

- Bachelor's or master's degree in engineering, Quality Management, Systems Engineering, or related field.
- Proven experience (5+ years) in quality systems development, quality assurance, or process management—preferably within complex infrastructure, transport, or engineering environments.
- Strong understanding of quality and process frameworks (e.g., ISO 9001, risk-based thinking, continuous improvement).
- Experience working with or implementing digital quality/process management tools.
- Ability to navigate and drive initiatives in cross-functional and interdisciplinary settings.
- Proactive and visionary way of working
- Structured, analytical mindset with strong problem-solving skills.
- Excellent communication and stakeholder engagement abilities.
- Fluent in English (written and spoken)

What we offer

- A central role in shaping Metroselskabet's future way of working.
- High visibility and influence across the organization.
- Collaboration with dedicated experts and project teams.
- An opportunity to work on a transformative digital initiative with long-term impact.
- A workplace characterized by professionalism, innovation, and sustainability.

Interested?

Application deadline: September 28th 2025

Process: 1st and 2nd interviews will be conducted during October 2025.

We would like to disclose that we use personality assessment as a part of the recruitment process.

For further information or if you have any questions, please contact Quality & Compliance Team Manager Lotte Maj Steffensen (LMS@m.dk).